A GUIDE TO MANAGERIAL SKILLS FOR SCHOOL EXECUTIVES SELF-ASSESSMENT FORM



Self-assessment Form INTRODUCTION



In order to better understand how to actualize each of the ten competencies, the *Guide* underlines each one with behavioural indicators which are sorted into five action modes (root abilities). Managers are subsequently required to observe themselves in terms of either one competency or all of them.

Using the present self-assessment form, managers may specify, for each of the behavioural indicators, if the particular behaviour is to be "developed" or "improved" or is "well developed and performed efficiently". Answers will guide their decisions with regards to pursuing any training or taking up any new challenges.

The *Summary* page, at the beginning of the document, offers an overview of the manager's situation in connection with the four major thrusts of the *Guide*. Managers will more easily be in a position to identify which direction their professional development should take by consolidating their answers on that page.

The *Compilation* page, found at the end of the document, offers managers a chance to consolidate their answers in a lateral fashion, enabling them to observe if they have evaluated the behavioural indicators, for the same action modes, in the same fashion from one competency to another. This will afford them a second look at the overall self-assessment strategy.

Finally, the *Wheel of competency* will help steer managers towards a more "training/solution" type of approach, as it will help identify knowledge and attitudes stemming from resources which could promote the growth of competency and action modes (root abilities), previously targeted.

Self-assessment Form SUMMARY



Major competency	Skill Action Know-how	References		References		Indicators	Indicators	Indicators well developed	
Axis		Guide	Form	to be developed	to be improved	and performed efficiently			
Strategic Leadership	1: To identify issues systematically	р. 12	р. 2				10		
Leadership	2: To take a strategic stand	р. 13	р. 4				12		
	3: To establish alliances and partnerships	р. 14	р. б				12		
Management	4: To manage proactively and effectively	р. 15	р. 8				14		
	5: To support and supervise staff in assuming one's responsibilities	р. 16	р. 10				13		
	 6: To foster a conflict resolution approach based on seeking effective solutions for each party 	p. 17	р. 12				12		
Team Mobilisation	7: To rally people and groups around a mission and its related challenges	p. 18	р. 14				11		
	8: To foster collaboration and exchange among school or centre management and the departments	p. 19	р. 16				7		
Expertise	9: To leverage knowledge and skills	р. 20	р. 18				12		
and Consulting	10 : To share expertise and act as counsellor in a problem solving approach	p.21	p. 20				10		



Major competency axis Strategic Leadership	Behavioural Indicators	To be developed	To be improved	Well developed and performed efficiently
	Methodology/Approach			
Skill	 To analyse complex issues or ambiguous situations, to manage them and to consistently integrate them to strategic directions. 			
Action Know-how	 In decision making, to take into account the social, political and economical environment as well as the corporate culture. 			
To identify issues systematically	• Within the administrative unit, to set practical and realistic goals taking into account all the units within the school board.			
Guide p12	Communication			
	• To send messages clarifying one's personal vision of the school board and of one's unit.			
	To give rise to debates and to encourage the expression of various viewpoints.			
	• To play a part in the department goals communication plan based on the organisation's vision and to disseminate this plan so that people subscribe to the strategic directions and engage in meeting the objectives.			
	Interaction/Cooperation			
	To closely link with partners both within and outside the organisation.			
	• To engage all stakeholders and to support them in accordance with the issues at hand.			
	Evaluation/Regulation			
	• To ensure evaluation is made through follow-up mechanisms related to the issues at hand.			
	Ethics			
	• To act with transparency and consistency in sharing and respecting the organisation's issues and values.			
	Total :			



Skill 1: To identify issues systematically						
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)				

page 4



Major competency axis Strategic Leadership	Behavioural Indicators	To be developed	To be improved	Well developed and performed efficiently
	Methodology/Approach			
Skill	 To implement organisational change management mechanisms in accordance with decisions made by various authorities (ministry, school boards, internal committees). 			
Action Know-how	To take part in the school board strategic planning process.			
2	• To make decisions based on the issues resulting from one's orientations.			
To take a strategic stand	• To take ownership of corporate values and to act accordingly.			
Guide p13	Communication			
	To provide team members and stakeholders with an explanation of one's stand point.			
	To influence one's organisation on strategic directions and the school board stand point.			
	Interaction/Cooperation			
	To promote one's department importance and specificity.			
	To be proactive with other stakeholders.			
	• To collaborate and interact based on distribution of power both within and outside the organisation.			
	Evaluation/Regulation			
	 To ensure follow-up with people in the organisation on implemented management mechanisms in accordance with the organisation's management frameworks. 			
	 To ensure one's decisions are in tune with the educational mission, institutional needs and service organisation. 			
	Ethics			
	To choose strategies based on corporate values.			
	Total :			



Skill 2: To take a strategic stand						
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)				



Major competency axis Strategic Leadership	Behavioural Indicators	To be developed	To be improved	Well developed and performed efficiently
	Methodology/Approach			
	• To take into account the subtleties of formal and informal networks.			
Skill Action Know-how	 To be alert and to establish influent and effective partnerships. 			
	 To bring together various partners and to leverage their expertise in meeting set objectives. 			
5 To establish alliances	Communication			
and partnerships	To circulate information through formal and informal networks.			
Guide p14	To maintain respectful relationships with partners.			
	To provide feedback ensuring information has been circulated.			
	Interaction/Cooperation			
	To engage with partners in achieving common goals.			
	 To adapt one's interventions according to partners and various issues. 			
	Evaluation/Regulation			
	To implement evaluation mechanisms with partners.			
	 To assess one's personal contribution and outcomes based on set objectives. 			
	Ethics			
	To protect alliances using one's judgement when sharing and circulating information.			
	• To show rigour and consistence in assuming one's responsibilities and carrying out one's mandates.			
	Total :			



SKILL 3: To establish alliances and partnerships						
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)				



Major competency axis Management	Behavioural Indicators	To be developed	To be improved	Well developed and performed efficiently
	Methodology/Approach			
	 To update frameworks (procedures, policies, etc.) needed for sound management. 			
Skill Action Know-how	 To develop and use tools and approaches to meet specific needs. 			
ACTION KNOW-HOW	 To identify the necessary resources for carrying out one's mandate. 			
4 To manage proactively	• With team members, to set realistic objectives and to make sure they translate into practical activities.			
and effectively	 To manage allotted budget in accordance with available financial resources. 			
Guide p15	• To assign team members tasks in accordance with management frameworks.			
	Communication			
	To make one's action plan known to one's collaborators.			
	To state expectations based on everyone's responsibilities.			
	To issue status and activity outcomes reports on a regular basis.			
	Interaction/Cooperation			
	• To foster a collaborative and team-based work environment.			
	To encourage team members initiatives and creativity.			
	Evaluation/Regulation			
	To efficiently use measurement indicators.			
	To analyse outcomes from an improvement view point.			
	Ethics			
	To act with rigour and consistency			
	Total :			



Skill 4: To manage proactively and effectively						
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)				
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page 10



Major competency axis Management	Behavioural Indicators	To be developed	To be improved	Well developed and performed efficiently
	Methodology/Approach			
	• To establish a skill development framework.			
Skill Action Know-how	• To identify with one's staff the necessary and useful means to implement in order to make one accountable in carrying out one's tasks.			
5	• To identify everyone's roles and responsibilities.			
To support and supervise	To support task performance according to expectations.			
staff in assuming one's responsibilities	To apply the skill development plan.			
Guide p16	Communication			
	• To share with staff on a regular basis in fulfilling one's functions.			
	To acknowledge and spread the word on individual and team contributions.			
	Interaction/Cooperation			
	To engage with team members in performing activities.			
	• To be aware of one's team needs and problems; to provide advices and direction in seeking solutions.			
	To create a proper context for sharing and collaboration.			
	Evaluation/Regulation			
	To assess learning integration in a professional development approach.			
	• To ask for feedback on the quality and relevance of one's support initiatives.			
	Ethics			
	To respect individual differences and to adapt one's actions accordingly.			
	Total :			

page 11



Skill 5: To support and supervise staff in assuming one's responsibilities					
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)			



Major competency axis Management	Behavioural Indicators	To be developed	To be improved	Well developed and performed efficiently
	Methodology/Approach			
	 To implement mechanisms to prevent or correct dysfunctional situations. 			
Skill Action Know-how	To ensure implementation of crisis management measures.			
	• To analyse the issue based on facts and corporate objectives.			
6 To foster a conflict	• To establish one's intervention strategy while allowing people to engage in the problem solving process.			
resolution approach based	Communication			
on seeking effective	• To foster sharing and to facilitate the expression of frustrations; to redress perceptions as needed.			
solutions for each party Guide p17	• To adapt one's interventions to the context; to show a sense of flexibility, nuance and rigour.			
	Interaction/Cooperation			
	 To settle disagreements in accordance with established procedures. 			
	• To adopt a calm and empathic attitude allowing to be open and apt to listen to others.			
	To engage team members in solution seeking.			
	Evaluation/Regulation			
	• To check on the quality of relationships and the effectiveness of solutions chosen by stakeholders.			
	To ensure the chosen solutions are consistent with corporate objectives.			
	Ethics			
	• To show objectivity and rigour in the interest and respect of each individual and the values of the organisation.			
	Total :			

A Guide to Managerial Skills for School Executives SELF-ASSESSMENT FORM MANAGEMENT



Skill 6: To foster a conflict resolution approach based on seeking effective solutions for each party				
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)		



Major competency axis Team Mobilisation	Behavioural Indicators		To be improved	Well developed and performed efficiently
	Methodology/Approach			
	• To facilitate the emergence of stand points from which the most sensible will be chosen collectively.			
Skill Action Know-how	• To set common goals resulting in stakeholders agreement and commitment.			
	To create exciting projects related to corporate objectives.			
/ To rally people and groups	Communication			
around a mission	• To lead the team through the implementation of consensual strategies.			
and its related challenges Guide p18	• To issue information on the status of group and individual projects: design, implementation, actuating and evaluation.			
	• To apply listening skills in order to establish a link based on trust and complicity with each stakeholder.			
	Interaction/Cooperation			
	• Through personal commitment, to influence and encourage cooperation based on individual skills.			
	• To adapt strategies according to how the situation at hand is evolving.			
	• To foster the rise and consolidation of collective decision making processes.			
	Evaluation/Regulation			
	• To support team members in evaluating their performance and in regulating their actions as they relate to set goals.			
	Ethics			
	• To make sure support and supervision meet the needs of individuals and the team.			
	Total :			



Skill 7: To rally people and groups around a mission and its related challenges				
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)		



Major competency axis Team Mobilisation	Behavioural Indicators		To be improved	Well developed and performed efficiently
	Methodology/Approach			
	To foster dialogue by engaging the various stakeholders.			
Skill Action Know-how	• To try and understand staff expectations, to put up work groups and to adjust service offerings so as to meet the needs.			
8	Communication			
To foster collaboration and exchange among school	To create an auspicious environment for sharing and engaging various stakeholders.			
or centre management	To ensure the continuous flow of information.			
and the departments	Interaction/Cooperation			
Guide p19	To implement flexible collaboration mechanisms among stakeholders.			
	Evaluation/Regulation			
	• To ensure the consistency of discussion outcomes with the mission and major challenges.			
	Ethics			
	• To show transparency in dealing with school, centres and other departments staff.			
	Total :			

page 17



SKILL 8: To foster collaboration and exchange among school or centre management and the departments				
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)		



Major competency axis Consulting and Expertise	Behavioural Indicators		To be improved	Well developed and performed efficiently
	Methodology/Approach			
	• To facilitate the acquisition of better knowledge and to implement effective practices with collaborators.			
Skill Action Know-how	To implement continuous learning processes.			
9	 To assess the knowledge and skill levels of close collaborators and to support them in their professional development. 			
To leverage knowledge and skills	 To answer requests, to analyse situations, to provide advises and to guide other school, centre and department managers. 			
Guide p20	To develop simple and easy to use tools.			
	Communication			
	 To inform stakeholders on one's skills and areas of expertise. 			
	To popularize according to client knowledge.			
	Interaction/Cooperation			
	To offer tools suited to the issues at hand.			
	 To take an open and creative solution seeking approach for one's clients. 			
	 To encourage collaborators in deepening their expertise and knowledge. 			
	Evaluation/Regulation			
	 To evaluate and actuate on a regular basis current bylaws, policies, procedures and programs in one's area of expertise. 			
	Ethics			
	• To explain, communicate and commit while sticking to the rules and standards of one's area of activity or expertise.			
	Total :			



SKILL 9: To leverage knowledge and skills					
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)			

page 20



Major competency axis Consulting and Expertise	Behavioural Indicators		To be improved	Well developed and performed efficiently
	Methodology/Approach			
Skill	• To generate new ideas, to transform and implement them according to the specific corporate context and to come up with creative solutions.			
Action Know-how	• To apply one's understanding of the environment, organisational culture and key stakeholders in identifying solutions to problem within one's area of expertise.			
To share expertise	To explore new ways in research, innovation and development.			
and act as counsellor	• To come up with global and practical strategies for the organisation as a whole within one's area of expertise.			
in a problem solving approach	Communication			
Guide p21	 To provide information with transparency and rigour in assuming one's responsibilities and carrying out one's mandates. 			
	Interaction/Cooperation			
	To develop one's team so that it becomes sensitive to needs.			
	• To support one's team in the appropriate use the tools and approaches put forward.			
	Evaluation/Regulation			
	To implement a supervision approach allowing for team and individual accountability.			
	To assess the relevance of one's interventions with users.			
	Ethics			
	 To share one's expertise to ensure proper development and management of individuals and teams one mixes with. 			
	Total :			



Skill 10: To share expertise and act as counsellor in a problem solving approach					
Thoughts from the school executive	Training (which would result in a better performance of that specific skill)	Challenge to take up (or what would allow me to improve my professional skills)			

page 22

Self-assessment Form Compilation



Action Modes (Root Abilities)	Behavioural Indicators	Indicators to be developed	Skills well developed and performed efficiently	Total
Approach				/39
Communication				/23
Interaction/Cooperation				/24
Evaluation/Regulation				/16
Ethics				/11

This self-assessment form allows you to sum up the indicators to be developed; those that need improvement and the behaviours that are well developed and performed effectively which you marked in each of the 10 skills contained in 4 key competency axes. As a result you should have the whole picture of your performance for each action mode.